

**CONTROL DEL SERVICIO DE TELEFONIA**  
**SUMARIO POR DIVISIONES- LLAMADAS SALIENTES REALIZADAS**  
(Ordenado por Código de Sección en forma ascendente)

Correspondiente al Mes de : **May/2009**

Pág. No 1

| LOCAL      |                    |          |           | CELULAR  |          |          | NACIONAL |          |          | INTERNACIONAL |          |          | Costo Total |          |          |
|------------|--------------------|----------|-----------|----------|----------|----------|----------|----------|----------|---------------|----------|----------|-------------|----------|----------|
| Divisiones | Llam.              | Duración | Costo     | Llam.    | Duración | Costo    | Llam.    | Duración | Costo    | Llam.         | Duración | Costo    | Llam.       | Duración | Costo    |
| 01 AGD     |                    |          |           |          |          |          |          |          |          |               |          |          |             |          |          |
| 0101       | AGD                | 2,092    | 07:13:17  | 142.71   | 228      | 04:08:54 | 78.27    | 0        | 00:00:00 | 0.00          | 1        | 00:00:50 | 0.29        |          | 221.26   |
|            | TOTAL POR GERENCIA | 2,092    | 07:13:17  | 142.71   | 228      | 04:08:54 | 78.27    | 0        | 00:00:00 | 0.00          | 1        | 00:00:50 | 0.29        |          | 221.26   |
| 03 INS     |                    |          |           |          |          |          |          |          |          |               |          |          |             |          |          |
| 1001       | INS                | 855      | 27:20:13  | 86.13    | 87       | 01:04:50 | 19.26    | 0        | 00:00:00 | 0.00          | 0        | 00:00:00 | 0.00        |          | 105.39   |
|            | TOTAL POR GERENCIA | 855      | 27:20:13  | 86.13    | 87       | 01:04:50 | 19.26    | 0        | 00:00:00 | 0.00          | 0        | 00:00:00 | 0.00        |          | 105.39   |
| 05 SPC     |                    |          |           |          |          |          |          |          |          |               |          |          |             |          |          |
| 0501       | SPC                | 2,234    | 77:01:00  | 234.64   | 541      | 11:46:49 | 195.64   | 12       | 00:31:21 | 5.46          | 98       | 03:49:53 | 81.20       |          | 516.94   |
|            | TOTAL POR GERENCIA | 2,234    | 77:01:00  | 234.64   | 541      | 11:46:49 | 195.64   | 12       | 00:31:21 | 5.46          | 98       | 03:49:53 | 81.20       |          | 516.94   |
| 07 SGG     |                    |          |           |          |          |          |          |          |          |               |          |          |             |          |          |
| 0700       | SGG                | 354      | 07:57:53  | 28.99    | 135      | 01:57:16 | 30.51    | 6        | 00:06:41 | 1.26          | 67       | 01:46:56 | 38.92       |          | 99.68    |
| 0701       | DGA                | 9,245    | 290:02:33 | 920.23   | 2,053    | 36:48:21 | 679.22   | 84       | 02:30:49 | 27.44         | 230      | 10:15:42 | 214.25      |          | 1,841.14 |
| 0901       | DRH                | 2,810    | 90:12:44  | 282.73   | 432      | 08:22:43 | 148.28   | 0        | 00:00:00 | 0.00          | 62       | 02:19:31 | 49.16       |          | 480.17   |
|            | TOTAL POR GERENCIA | 12,409   | 388:13:10 | 1,231.95 | 2,620    | 47:08:20 | 858.01   | 90       | 02:37:30 | 28.70         | 359      | 14:22:09 | 302.33      |          | 2,420.99 |
| 08 SCP     |                    |          |           |          |          |          |          |          |          |               |          |          |             |          |          |
| 0800       | SCP                | 212      | 08:05:36  | 25.82    | 72       | 01:10:02 | 19.66    | 5        | 00:30:22 | 4.62          | 21       | 01:06:59 | 22.33       |          | 72.43    |
| 0801       | DGC                | 2,990    | 105:39:53 | 281.66   | 483      | 08:31:07 | 143.48   | 27       | 01:01:09 | 10.92         | 75       | 02:03:20 | 46.40       |          | 482.46   |
| 0835       | DDP                | 1,427    | 50:31:17  | 152.40   | 488      | 13:38:44 | 218.48   | 27       | 01:21:54 | 13.30         | 158      | 05:09:46 | 111.94      |          | 496.11   |
|            | TOTAL POR GERENCIA | 4,629    | 164:16:46 | 459.87   | 1,043    | 23:19:53 | 381.62   | 59       | 02:53:25 | 28.84         | 254      | 08:20:05 | 180.67      |          | 1,051.00 |
| 09 TRA     |                    |          |           |          |          |          |          |          |          |               |          |          |             |          |          |
| 2204       | TRA                | 586      | 19:38:42  | 59.44    | 196      | 04:13:05 | 76.53    | 0        | 00:00:00 | 0.00          | 2        | 00:07:12 | 2.24        |          | 138.21   |
|            | TOTAL POR GERENCIA | 586      | 19:38:42  | 59.44    | 196      | 04:13:05 | 76.53    | 0        | 00:00:00 | 0.00          | 2        | 00:07:12 | 2.24        |          | 138.21   |
| 11 DGL     |                    |          |           |          |          |          |          |          |          |               |          |          |             |          |          |
| 1101       | DGL                | 958      | 30:46:60  | 100.92   | 152      | 01:55:49 | 36.69    | 0        | 00:00:00 | 0.00          | 17       | 00:41:47 | 14.87       |          | 152.48   |
|            | TOTAL POR GERENCIA | 958      | 30:46:60  | 100.92   | 152      | 01:55:49 | 36.69    | 0        | 00:00:00 | 0.00          | 17       | 00:41:47 | 14.87       |          | 152.48   |
| 12 MIN     |                    |          |           |          |          |          |          |          |          |               |          |          |             |          |          |
| 0200       | AMI                | 128      | 04:44:06  | 14.89    | 28       | 01:18:35 | 23.32    | 0        | 00:00:00 | 0.00          | 1        | 00:04:58 | 1.55        |          | 39.75    |
| 0202       | AJU                | 1,038    | 32:41:32  | 106.33   | 268      | 06:32:28 | 112.35   | 13       | 00:28:60 | 4.76          | 36       | 00:48:28 | 19.14       |          | 242.58   |
| 0204       | AAM                | 550      | 16:13:44  | 54.30    | 208      | 03:52:42 | 66.52    | 0        | 00:00:00 | 0.00          | 44       | 01:10:56 | 27.11       |          | 147.93   |
| 1201       | MIN                | 1,844    | 59:49:45  | 198.66   | 725      | 12:42:43 | 166.26   | 8        | 00:36:06 | 5.46          | 317      | 12:02:34 | 299.03      |          | 669.41   |
|            | TOTAL POR GERENCIA | 3,560    | 113:29:07 | 374.17   | 1,229    | 24:26:28 | 368.44   | 21       | 01:05:06 | 10.22         | 398      | 14:06:56 | 346.83      |          | 1,099.66 |
| 14 OPE     |                    |          |           |          |          |          |          |          |          |               |          |          |             |          |          |
| 1401       | OPE                | 440      | 15:11:03  | 50.32    | 201      | 03:47:55 | 71.85    | 0        | 00:00:00 | 0.00          | 31       | 02:34:13 | 48.43       |          | 170.59   |
| 1402       | PCO                | 1,517    | 53:27:08  | 170.04   | 336      | 06:46:53 | 134.88   | 26       | 00:54:26 | 9.66          | 47       | 01:57:37 | 40.02       |          | 354.60   |
| 1403       | PIN                | 760      | 22:23:20  | 74.33    | 214      | 04:57:11 | 62.56    | 38       | 01:07:01 | 12.32         | 56       | 02:14:10 | 45.53       |          | 194.74   |
| 1404       | PTU                | 486      | 22:13:02  | 75.02    | 15       | 00:12:50 | 3.71     | 0        | 00:00:00 | 0.00          | 0        | 00:00:00 | 0.00        |          | 78.73    |
|            | TOTAL POR GERENCIA | 3,203    | 113:14:33 | 369.70   | 766      | 15:44:49 | 273.00   | 64       | 02:01:27 | 21.98         | 134      | 06:45:60 | 133.98      |          | 798.66   |

|      |                    |       |           |        |       |          |        |     |          |       |     |          |        |          |  |  |  |  |  |  |  |
|------|--------------------|-------|-----------|--------|-------|----------|--------|-----|----------|-------|-----|----------|--------|----------|--|--|--|--|--|--|--|
|      |                    |       |           |        |       |          |        |     |          |       |     |          |        | 15 OTROS |  |  |  |  |  |  |  |
| 1501 | OTROS              | 852   | 28:14:33  | 66.34  | 302   | 05:29:56 | 88.27  | 2   | 00:00:50 | 0.28  | 19  | 00:24:37 | 77.56  | 232.45   |  |  |  |  |  |  |  |
|      | TOTAL POR GERENCIA | 852   | 28:14:33  | 66.34  | 302   | 05:29:56 | 88.27  | 2   | 00:00:50 | 0.28  | 19  | 00:24:37 | 77.56  | 232.45   |  |  |  |  |  |  |  |
|      |                    |       |           |        |       |          |        |     |          |       |     |          |        | 16 SPE   |  |  |  |  |  |  |  |
| 1601 | SPE                | 463   | 12:22:33  | 41.49  | 258   | 05:13:17 | 92.24  | 2   | 00:03:05 | 0.57  | 8   | 01:02:35 | 19.43  | 153.74   |  |  |  |  |  |  |  |
| 2209 | DGE                | 45    | 00:56:46  | 3.43   | 6     | 00:03:46 | 1.12   | 0   | 00:00:00 | 0.00  | 2   | 00:00:50 | 0.58   | 5.13     |  |  |  |  |  |  |  |
| 2210 | DGG                | 3,858 | 129:48:08 | 418.24 | 1,596 | 31:51:03 | 536.58 | 65  | 02:35:31 | 27.86 | 507 | 17:29:22 | 412.14 | 1,394.82 |  |  |  |  |  |  |  |
| 2212 | DGP                | 550   | 24:36:08  | 70.54  | 108   | 02:27:46 | 58.12  | 7   | 00:11:56 | 2.09  | 0   | 00:00:00 | 0.00   | 130.74   |  |  |  |  |  |  |  |
|      | TOTAL POR GERENCIA | 4,916 | 167:43:35 | 533.70 | 1,968 | 39:35:52 | 688.06 | 74  | 02:50:32 | 30.52 | 517 | 18:32:47 | 432.15 | 1,684.43 |  |  |  |  |  |  |  |
|      |                    |       |           |        |       |          |        |     |          |       |     |          |        | 17 PRE   |  |  |  |  |  |  |  |
| 1701 | PRE                | 2,267 | 90:06:50  | 275.79 | 884   | 16:43:15 | 283.43 | 9   | 00:20:42 | 3.78  | 108 | 05:27:26 | 126.28 | 689.28   |  |  |  |  |  |  |  |
|      | TOTAL POR GERENCIA | 2,267 | 90:06:50  | 275.79 | 884   | 16:43:15 | 283.43 | 9   | 00:20:42 | 3.78  | 108 | 05:27:26 | 126.28 | 689.28   |  |  |  |  |  |  |  |
|      |                    |       |           |        |       |          |        |     |          |       |     |          |        | 18 PRO   |  |  |  |  |  |  |  |
| 1801 | PRO                | 2,237 | 53:46:02  | 186.43 | 505   | 09:58:39 | 169.90 | 35  | 02:44:04 | 25.20 | 124 | 03:59:26 | 93.96  | 475.50   |  |  |  |  |  |  |  |
| 1803 | PRI                | 1,139 | 37:37:04  | 115.11 | 125   | 03:14:13 | 53.81  | 44  | 00:51:56 | 11.62 | 6   | 00:01:40 | 1.45   | 181.98   |  |  |  |  |  |  |  |
|      | TOTAL POR GERENCIA | 3,376 | 91:23:06  | 301.54 | 630   | 13:12:52 | 223.71 | 79  | 03:36:00 | 36.82 | 130 | 04:01:06 | 95.41  | 657.48   |  |  |  |  |  |  |  |
|      |                    |       |           |        |       |          |        |     |          |       |     |          |        | 19 SAA   |  |  |  |  |  |  |  |
| 0605 | DDF                | 1,093 | 34:23:40  | 119.01 | 298   | 06:33:11 | 110.02 | 122 | 04:57:05 | 51.24 | 41  | 03:40:11 | 68.91  | 349.18   |  |  |  |  |  |  |  |
| 0608 | DSL                | 1,530 | 52:08:34  | 158.35 | 621   | 10:15:02 | 178.22 | 3   | 00:10:03 | 1.68  | 61  | 02:16:31 | 64.59  | 402.84   |  |  |  |  |  |  |  |
| 1901 | SAA                | 339   | 08:25:31  | 28.51  | 125   | 02:17:24 | 41.02  | 0   | 00:00:00 | 0.00  | 161 | 06:24:25 | 135.72 | 205.25   |  |  |  |  |  |  |  |
| 1902 | MCC                | 334   | 22:52:52  | 64.84  | 73    | 01:23:02 | 19.17  | 0   | 00:00:00 | 0.00  | 13  | 00:29:09 | 10.15  | 94.17    |  |  |  |  |  |  |  |
| 1904 | NOR                | 215   | 08:23:47  | 26.66  | 54    | 01:33:02 | 29.31  | 3   | 00:04:49 | 0.84  | 37  | 01:12:51 | 26.97  | 83.78    |  |  |  |  |  |  |  |
| 1905 | SUD                | 1,235 | 41:55:20  | 137.01 | 212   | 03:32:46 | 59.08  | 23  | 01:05:32 | 10.92 | 127 | 05:22:55 | 110.75 | 317.76   |  |  |  |  |  |  |  |
|      | TOTAL POR GERENCIA | 4,746 | 168:09:44 | 534.37 | 1,383 | 25:34:27 | 436.82 | 151 | 06:17:29 | 64.68 | 440 | 19:26:02 | 417.09 | 1,452.97 |  |  |  |  |  |  |  |
|      |                    |       |           |        |       |          |        |     |          |       |     |          |        | 20 SEU   |  |  |  |  |  |  |  |
| 2001 | SEU                | 424   | 09:53:02  | 35.17  | 108   | 01:28:02 | 17.13  | 0   | 00:00:00 | 0.00  | 1   | 00:00:29 | 0.29   | 52.59    |  |  |  |  |  |  |  |
| 2017 | ECO                | 515   | 18:32:20  | 55.18  | 92    | 01:48:22 | 31.73  | 0   | 00:00:00 | 0.00  | 24  | 01:09:57 | 22.91  | 109.83   |  |  |  |  |  |  |  |
| 2018 | ENC                | 262   | 10:22:32  | 30.69  | 60    | 01:35:11 | 31.07  | 0   | 00:00:00 | 0.00  | 23  | 00:36:20 | 14.50  | 76.26    |  |  |  |  |  |  |  |
|      | TOTAL POR GERENCIA | 1,201 | 38:47:54  | 121.04 | 260   | 04:51:35 | 79.94  | 0   | 00:00:00 | 0.00  | 48  | 01:46:46 | 37.70  | 238.68   |  |  |  |  |  |  |  |
|      |                    |       |           |        |       |          |        |     |          |       |     |          |        | 21 SME   |  |  |  |  |  |  |  |
| 2101 | SME                | 668   | 24:41:16  | 77.36  | 301   | 06:31:27 | 73.92  | 5   | 00:03:13 | 0.84  | 237 | 10:45:17 | 238.97 | 391.08   |  |  |  |  |  |  |  |
| 2102 | DGD                | 679   | 23:02:44  | 74.15  | 171   | 01:56:45 | 36.56  | 3   | 00:18:51 | 2.94  | 64  | 03:00:41 | 62.64  | 176.30   |  |  |  |  |  |  |  |
| 2103 | DDH                | 433   | 16:09:13  | 50.83  | 200   | 03:30:32 | 56.70  | 16  | 00:35:34 | 6.16  | 25  | 01:23:36 | 27.26  | 140.95   |  |  |  |  |  |  |  |
| 2106 | DGM                | 574   | 22:01:59  | 69.82  | 289   | 07:44:59 | 126.69 | 10  | 00:25:35 | 4.20  | 44  | 01:56:05 | 50.86  | 251.58   |  |  |  |  |  |  |  |
| 2107 | OPM                | 296   | 10:17:48  | 31.26  | 197   | 03:01:07 | 37.50  | 0   | 00:00:00 | 0.00  | 69  | 01:43:57 | 40.99  | 109.75   |  |  |  |  |  |  |  |
| 2114 | DCD                | 627   | 19:51:57  | 65.79  | 86    | 01:29:51 | 26.14  | 1   | 00:01:24 | 0.28  | 70  | 03:56:20 | 78.30  | 170.51   |  |  |  |  |  |  |  |
|      | TOTAL POR GERENCIA | 3,277 | 116:04:57 | 369.20 | 1,244 | 24:14:41 | 357.52 | 35  | 01:24:37 | 14.42 | 509 | 22:45:56 | 499.02 | 1,240.16 |  |  |  |  |  |  |  |
|      |                    |       |           |        |       |          |        |     |          |       |     |          |        | 22 VMR   |  |  |  |  |  |  |  |
| 2201 | VMR                | 879   | 24:18:36  | 82.87  | 312   | 11:58:21 | 129.62 | 2   | 00:04:01 | 0.70  | 119 | 04:02:41 | 124.47 | 337.66   |  |  |  |  |  |  |  |
| 2202 | GAC                | 765   | 22:50:44  | 72.20  | 256   | 04:34:59 | 75.49  | 6   | 00:22:32 | 3.64  | 113 | 03:37:12 | 78.85  | 230.19   |  |  |  |  |  |  |  |
| 2205 | TAI                | 174   | 06:51:21  | 21.40  | 50    | 00:51:48 | 15.78  | 1   | 00:02:06 | 0.42  | 11  | 00:18:46 | 7.73   | 45.33    |  |  |  |  |  |  |  |
| 2206 | PPM                | 111   | 02:46:51  | 10.11  | 203   | 03:50:24 | 66.88  | 0   | 00:00:00 | 0.00  | 0   | 00:00:00 | 0.00   | 77.00    |  |  |  |  |  |  |  |
|      | TOTAL POR GERENCIA | 1,929 | 56:47:32  | 186.58 | 821   | 21:15:32 | 287.78 | 9   | 00:28:39 | 4.76  | 243 | 07:58:39 | 211.06 | 690.18   |  |  |  |  |  |  |  |
|      |                    |       |           |        |       |          |        |     |          |       |     |          |        | 23 SAP   |  |  |  |  |  |  |  |
| 0950 | SAP                | 667   | 23:11:31  | 68.98  | 73    | 01:30:25 | 25.30  | 1   | 00:01:22 | 0.28  | 6   | 00:13:09 | 4.64   | 99.21    |  |  |  |  |  |  |  |
| 2002 | AMO                | 970   | 30:03:52  | 103.13 | 600   | 11:15:58 | 107.91 | 1   | 00:01:21 | 0.28  | 46  | 01:53:30 | 38.86  | 250.19   |  |  |  |  |  |  |  |
| 2003 | ACP                | 661   | 23:44:02  | 76.46  | 185   | 04:35:23 | 88.19  | 9   | 00:25:51 | 4.20  | 29  | 02:20:46 | 44.66  | 213.51   |  |  |  |  |  |  |  |
|      | TOTAL POR GERENCIA | 2,298 | 76:59:25  | 248.57 | 858   | 17:21:46 | 221.41 | 11  | 00:28:34 | 4.76  | 81  | 04:27:25 | 88.16  | 562.90   |  |  |  |  |  |  |  |

|              |                    |       |          |        |     |          |        |    |          |      |     |          |        |        |
|--------------|--------------------|-------|----------|--------|-----|----------|--------|----|----------|------|-----|----------|--------|--------|
| 0400         | SAE                | 197   | 07:02:23 | 22.48  | 95  | 01:51:18 | 29.09  | 4  | 00:34:40 | 5.04 | 44  | 04:19:43 | 81.48  | 138.08 |
| 0401         | CSA                | 713   | 25:04:15 | 83.12  | 128 | 02:16:01 | 34.98  | 2  | 00:05:09 | 0.98 | 69  | 02:54:37 | 61.79  | 180.86 |
| 0402         | ONE                | 776   | 23:51:20 | 79.12  | 190 | 03:47:44 | 63.27  | 1  | 00:00:26 | 0.14 | 72  | 02:34:46 | 166.91 | 309.43 |
|              | TOTAL POR GERENCIA | 1,686 | 55:57:58 | 184.71 | 413 | 07:55:03 | 127.34 | 7  | 00:40:15 | 6.16 | 185 | 09:49:06 | 310.17 | 628.38 |
| 26 DGO       |                    |       |          |        |     |          |        |    |          |      |     |          |        |        |
| 2600         | DGO                | 517   | 17:22:37 | 56.89  | 117 | 03:39:59 | 59.94  | 4  | 00:06:22 | 1.26 | 17  | 00:34:25 | 11.89  | 129.98 |
|              | TOTAL POR GERENCIA | 517   | 17:22:37 | 56.89  | 117 | 03:39:59 | 59.94  | 4  | 00:06:22 | 1.26 | 17  | 00:34:25 | 11.89  | 129.98 |
| 28 DGS       |                    |       |          |        |     |          |        |    |          |      |     |          |        |        |
| 2800         | DGS                | 430   | 13:19:21 | 41.07  | 93  | 01:34:26 | 23.87  | 15 | 00:20:44 | 3.92 | 22  | 00:42:24 | 15.08  | 83.95  |
|              | TOTAL POR GERENCIA | 430   | 13:19:21 | 41.07  | 93  | 01:34:26 | 23.87  | 15 | 00:20:44 | 3.92 | 22  | 00:42:24 | 15.08  | 83.95  |
| 30 IAP       |                    |       |          |        |     |          |        |    |          |      |     |          |        |        |
| 3000         | IAP                | 1     | 00:00:16 | 0.04   | 132 | 05:17:52 | 101.73 | 11 | 00:15:41 | 3.22 | 15  | 01:12:29 | 23.20  | 128.19 |
|              | TOTAL POR GERENCIA | 1     | 00:00:16 | 0.04   | 132 | 05:17:52 | 101.73 | 11 | 00:15:41 | 3.22 | 15  | 01:12:29 | 23.20  | 128.19 |
| 34 APEC      |                    |       |          |        |     |          |        |    |          |      |     |          |        |        |
| 3400         | APEC               | 411   | 16:24:10 | 51.43  | 52  | 00:45:39 | 13.64  | 0  | 00:00:00 | 0.00 | 0   | 00:00:00 | 0.00   | 65.06  |
|              | TOTAL POR GERENCIA | 411   | 16:24:10 | 51.43  | 52  | 00:45:39 | 13.64  | 0  | 00:00:00 | 0.00 | 0   | 00:00:00 | 0.00   | 65.06  |
| 47 C-ATLANTA |                    |       |          |        |     |          |        |    |          |      |     |          |        |        |
| 4700         | C-ATLANTA          | 18    | 01:38:31 | 4.73   | 21  | 00:53:46 | 16.11  | 0  | 00:00:00 | 0.00 | 0   | 00:00:00 | 0.00   | 20.84  |
|              | TOTAL POR GERENCIA | 18    | 01:38:31 | 4.73   | 21  | 00:53:46 | 16.11  | 0  | 00:00:00 | 0.00 | 0   | 00:00:00 | 0.00   | 20.84  |
| 48 L-HOLANDA |                    |       |          |        |     |          |        |    |          |      |     |          |        |        |
| 4800         | L-HOLANDA          | 13    | 00:57:27 | 2.74   | 3   | 00:27:05 | 2.76   | 0  | 00:00:00 | 0.00 | 0   | 00:00:00 | 0.00   | 5.50   |
|              | TOTAL POR GERENCIA | 13    | 00:57:27 | 2.74   | 3   | 00:27:05 | 2.76   | 0  | 00:00:00 | 0.00 | 0   | 00:00:00 | 0.00   | 5.50   |